

Document No: QP-IOM

Date: 08/25/20

QuietPro 10 (QP10) COMMERCIAL SERIES

Installation, Operation and Maintenance Manual

Please read and save these instructions. Read carefully before attempting to assemble, install, operate, or maintain the product described. Protect yourself and others by observing all safety information. Failure to comply with these instructions could result in personal injury and/or property damage. Retain these instructions for future reference.

OVERVIEW

Mars Air Curtains are designed to cover door openings, providing temperature both control/environmental separation and flying insect control, when the building's doors are opened. Typical installation heights are: QuietPro 10 Series (Environmental Separation up to 12', Flying Insect Control up to 10'). The units are typically wall mounted



horizontally above the door opening. They can also be suspended from the ceiling or vertically mounted alongside the opening. The units are ETL Listed, Canada and US, for either an inside or outside mount. Heated units must be mounted on the inside or the protected side of the opening. The motors used in the QuietPro 10 series are 1/2 HP.

QuietPro 10 come standard with an air intake screen(s). They can also be configured with an aluminum mesh air intake filter instead of the air intake grille or in conjunction with it.

MARNING

When servicing the product, motor may be hot enough to cause pain or injury. Allow motor to cool before servicing.



the manner intended by the manufacturer. Only qualified personnel should install this product. Installing personnel should have a clear understanding of these instructions and should be aware of general safetv precautions. Improper installation can result in electric shock, possible injury due to coming in

SAFETY

GENERAL

contact with moving parts, as well as other potential

A

WARNING

To reduce the risk of fire, electric shock, or injury to persons, observe the following.

- A. Always disconnect, lock and tag power source before installing or servicing product.
- B. Installation work or electrical wiring must be done by qualified person(s) in accordance with all applicable codes and standards, including fire-rated construction.
- C. The combustion airflow needed for safe operation of fuel burning equipment in the area may be affected by the product's operation. Follow the heating equipment manufacturer's guideline and safety standards, such as those published by the National Fire Protection Agency (NFPA), the American Society of Heating, Refrigeration and Air Conditioning Engineers (ASHRAE) and local code authorities.
- D. When cutting or drilling into a wall or ceiling, be careful not to damage electrical wiring and other hidden utilities.

WARNING

Precaution should be taken in explosive atmospheres.

RECEIVING AND INSPECTION

Upon receiving the product, check to make sure all items are accounted for by referencing the Bill of Lading to ensure all items were received. Inspect each carton for shipping damage before accepting delivery. Notify the freight carrier if any damage is noticed. The carrier will make notification on the delivery receipt acknowledging any damage to the product. All damage

should be noted on all copies of the Bill of Lading which is countersigned by the delivering carrier. A Carrier Inspection Report should be filled out by the carrier upon arrival and a report given to the Traffic Department. If damaged upon arrival, file a claim immediately with the carrier. Any physical damage to the unit after acceptance is not the responsibility of Mars Air Systems.

UNPACKING

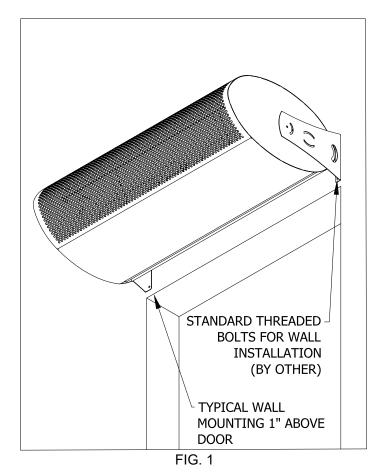
Verify that all parts, components and accessories, and the correct quantities of each have been received. If any items are missing, report shortages to Mars Air Systems directly to arrange for obtaining the missing items. Again, verify quantities received against those on the Bill of Lading only, as multiple shipments may be involved.

INSTALLATION

Typical Mounting – Wall or Ceiling Mounted Horizontally Above the Door Opening

- Gently remove all packaging materials, hardware, and all other accessories from interior of unit prior to operating. Severe unit damage will occur if these items are not removed prior to operation.
- 2. Remove the air intake grille(s) and/or filter(s) from the product and set aside.
- 3. Measure the housing and center it over the opening. The air curtain shall be equal to or greater than the width of the opening.
- 4. Wall mounting brackets with (3) ¼" mounting holes on each bracket are provided for your convenience. These holes must be utilized to secure the product to the wall or ceiling. For ceiling mount, rotate the wall mounting bracket 90° to point upwards. Threaded rods to be bolted to these ¼" holes. All hardware is field provided by others.
- 5. Mount the product such that the discharge is 1" above the opening and all obstacles. (FIG. 1)
 - **Note:** If the product is installed higher than the recommended 1" above the opening, then it must be moved 3/8" away from the wall for every 1" that it is moved up. Any void between the wall and the product must be sealed, by others, to optimize performance.

- 6. Use four (4) threaded rods for overhead installation or four (6) threaded bolts for wall installation. All hardware is field provided by others. (FIG. 1)
- 7. If applicable, additional wall mounting brackets are available for attaching the unit to a wall. (Reference **Accessory Installation Supplement**)
- 8. If applicable, for tandem installation or products mounted side by side, allow no more than 6" between the two products. For overhead installation using threaded rods, the products may require a beam, by others, to span the full distance of the mounting length. (Reference Accessory Installation Supplement)
- 9. All wires must be connected internal of the unit and some knockouts are provided. However, it may be necessary to create your own knockout, as required.
- 10. The unit must be wired per NEC and local codes.
- 11. Service clearance of 18" required on top of the air curtain.



Motor Fan Assembly Installation and Electrical Field Wiring

1. Once the mounting brackets or overhead support is installed over the opening, the Air Curtain Unit (ACU) must be re-placed and securely fastened to the mounting support. For heated ACU installation, reference **Heated Products Supplement Sheet**.

- 2. The unit and any optional accessories must be wired with the proper voltage to the junction box per the wiring diagram. (FIG. 3, unheated products only)
- 3. All 3 phase motors are bi-directional, which means they can rotate in either direction. Follow directional arrows
- 4. on the blower wheel housings for proper rotation. If the motor is rotating incorrectly, switch two of the 3 phase power or motor leads and the motor will rotate the
- 5. opposite direction. Make sure all motors are turning in the same and proper direction. (FIG. 2)
- 6. Replace the air intake grille(s) or filter(s) once the product has been properly tested.

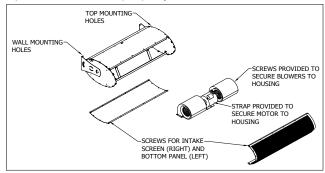


FIG. 2

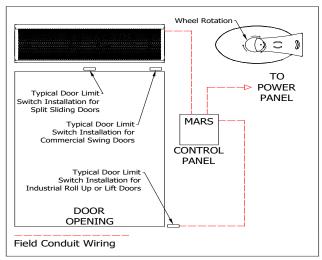


FIG. 3

A WARNING

Prevent hazard of electrical shock. More than one disconnect switch may be required to de-energize this product.

START-UP

This product has been assembled and tested at the factory prior to shipping. The following procedures should be performed to assure its performance. Before continuing with the start-up, it is important to recognize the safety controls furnished with the unit.

MARNING

The following items must all be completed by a qualified installer and checked off when completed

- A. Re-check that the product has been installed properly and is level and secure.
- B. Check all terminal screws are tight and field wiring is connected in accordance to National Electrical Code and wired per the enclosed wiring diagram. For electric heated models, ensure that the coils are secured and not touching each other on any metal surface.
- C. Verify proper voltage prior to powering the product. (See product label for reference).
- D. Check all field wired components "if supplied" are wired correctly.
- E. Check that the inlet air supply and the discharge air supply are free of obstructions.
- F. Check that all air filter(s) and/or air intake grille(s) are in place and installed properly, as originally shipped.
- G. Verify voltage to the product once more and turn power on.
- H. Regardless of whether the product is mounted on the inside or outside of the door opening, set the air directional vanes in the discharge nozzle slightly outward to approximately 10-15° towards the outside, or the wind load. (FIG. 4)

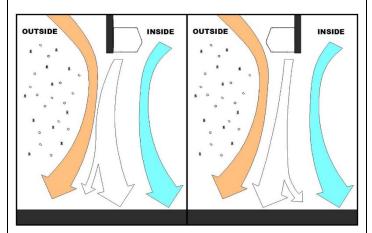


FIG. 4

- For products with control panels, turn the HOA (Hand-On-Auto) selector switch to "On" position and open the door to energize the product. For products without a control panel or an On/Off switch, open the door to energize the product.
- J. If heated products are installed, reference **Heated Products Supplement**.
- K. For three phase units, verify direction of rotation of blower wheels (note direction arrows on the blower wheel housing). Correct if needed by changing polarity of three phase power.

- L. **VERY IMPORTANT** Using a clamp meter, measure the amperage to each motor and ensure that they do not exceed the amperage listed on the product label.
- M. If applicable, adjust the air intake grille(s) such that the output air stream reaches the floor. For temperature control and environmental separation applications, the air stream should reach the floor with sufficient strength to create an air seal around the door opening without creating turbulent mixing of the inside and outside air. For flying insect control applications, the air stream should reach the floor with maximum strength. If after proper installation and adjustment, the product appears to be producing too little or too much air for the application, contact the manufacturer.

WARNING

To reduce the risk of fire, electrical shock, or injury to persons, observe the following:

- A. Maintenance is to be performed only by qualified personnel who are familiar with local codes and regulations and are experienced with this type of product.
- B. Before servicing or cleaning the product switch power off at service panel and lock service panel to prevent power from being switched "ON" accidentally.

MAINTENANCE

Routine maintenance is required to keep this product operating at its peak performance and efficiency. Over time, the housing, air intake grille, air intake filter, blower wheels and motor(s) will accumulate a build up of dust, debris, and other residue. It is imperative to keep these components clean. Failure to do so will not only lower operational efficiency and performance, but also reduce the useful life of the product. The time between cleanings depends on the application, location, and daily hours of use. On average, under normal use conditions, the product should require a thorough cleaning once every six (6) months.

To clean the product, perform the following:

- 1. Verify the product has been disconnected from the power source.
- 2. Use a damp cloth and either a warm mild soapy water solution or bio-degradable degreaser, to wipe down the exterior components of the housing.
- To access the interior of the product, remove the air intake grille and/or air intake filter. This is accomplished by removing the screws on the face of each air intake grille/filter.
- 4. Thoroughly clean the air intake grille/filter.
- 5. Thoroughly wipe down the motor, blower wheels and blower wheel housings. Be careful not to spray the motor with a water hose.

- 6. The motor(s) require no additional lubrication. They are permanently lubricated and feature double sealed ball bearings.
- 7. To re-install the product, reverse the procedures above.
- 8. Reconnect the power source to the product
- 9. If you have any questions regarding the maintenance of the product, contact the manufacturer.

SPECIAL APPLICATIONS

Outdoor Installation

For outdoor unit special consideration may be required for enclosure, motor, wheel, and other components to minimize damage caused by exposure to the outdoor elements. Contact factory for special construction and costing.

Freezer and Cooler Installation

Air curtain must be mounted on the warm side for optimal performance. Variable Frequency Drive (VFD) is strongly recommended to control the air curtain air flow velocity at the floor level.

High humid areas may require de-humidifier or additional defrost cycle to minimize condensation and freezing for freezer applications. We recommend the air curtain unit to not replace doors but work in conjunction with door opening sequence cycle.

Contact factory for details.

NOTE

For accessory installation, reference Accessory Installation Supplement.

For heated products, reference Heated Products Supplement.

CAUTION

The appliance is not to be used by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction. Children are not to play with the appliance.

DISCLAIMER

Mars reserves the right to change specifications and product design without notice. Such revisions do not entitle the buyer to corresponding changes, improvements, additions, or replacements for previously purchased equipment.



atmosphere is everything

Document No: HT-IOM Date: 10/20/2023

HEATED PRODUCTS SUPPLEMENT

NOTE

Before proceeding, refer to the unit's specific IOM Manual for safety, installation, and startup information. Verify proper voltage to the product per local and NEC codes. Ensure proper rotation for units with three phase motors.

Electric Heated Products

Electric heated products are certified only for indoor use. Electric heated products come standard with a thermostat (shipped loose, unless ordered as factory pre-mounted) which is to be field installed at eye level within 3 feet of the unit.

Note:

- 1. Electric heated Low Profile 2, Standard 2, High Velocity 2, Extra Power 2, and Phantom series units come standard with internally mounted controls with 24V control circuit (FIG. 1).
- Wiring connection for the electric heated Low Profile 2 units is at the top of the housing which can be accessed by removing the top cover plate, while internal terminal blocks are provided for electric heated Standard 2, High Velocity 2, Extra Power 2, and Phantom series units.
- Electric heated Wind Stopping and WindGuard units include an electric heater control panel mounted on the right-hand side, as standard. Optional motor/unit control panel available, which includes a remote 24volt thermostat with On/Off switch with terminals provided.

The thermostat should be mounted close to the product to best sense the air temperature in the vicinity of the door opening. Connect proper voltage to the product per local and NEC codes.

Thermal overload protection is built into all heater coil assemblies. In the event of an overload condition, the overload will trip and disconnect electrical power from the heater coil. Upon diagnosing and fixing the problem, power can be reconnected to the heater coil by manually resetting the thermal overload by way of the buttons(s) or lever(s) located in the unit or panel.

To operate multiple units in conjunction using a single door switch and single thermostat, a primary/secondary configuration is required (FIG. 2).

For high ampacity units, additional holes can be drilled to bring in additional electrical wires. Use appropriate bushings for new holes to protect wire casing. High temperature silicon wires are recommended for main supply power.

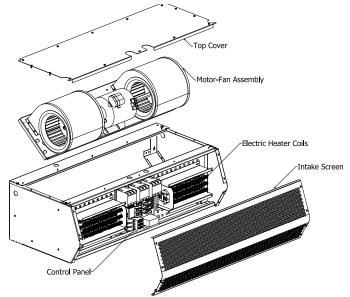


FIG. 1 (Electric Heated STD2 unit)

An unobstructed clearance space of 18-24" is required at the top of all heated air curtains to allow for service and optimal performance.

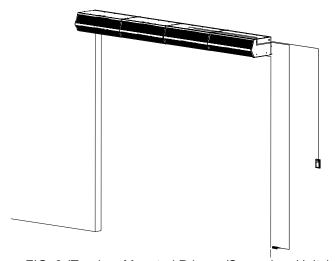


FIG. 2 (Tandem Mounted Primary/Secondary Units)

Hot Water and Steam Heated Products

Hot water and steam heated products are certified only for indoor use. Low Profile 2, Standard 2, High Velocity 2, Extra Power 2, and Phantom series units are shipped with coils mounted in the interior of the unit. Wind Stopping and WindGuard units are shipped with coils factory mounted to the exterior of the unit.

Once the coil has been secured to the cabinet, access to the motor and fan is through the removable access panels located on the top of the cabinet for Standard 2, High Velocity 2, Extra Power 2, Phantom series, and WindGuard units.

Note: Low Profile 2 and Wind Stopping units require the removal of the coil to access the motor(s) and/or fans.

All piping should be done by a licensed pipe fitter and in accordance with local codes and regulations. Connect the supply and return fittings as required. All traps and valves are to be sized and field installed by others. For Standard 2, High Velocity 2, and Extra Power 2 units, front intake screen must be removed to access vent plugs. Standard coil configuration is right hand supply and left-hand return (FIGS. 3 & 4) except for Low Profile 2 series, which has supply and return connection on the same end. Optional temperature controls, if ordered, are to be field installed by others.

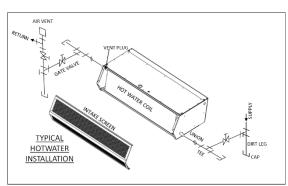


FIG. 3 (Hot Water Heated STD2 Unit)

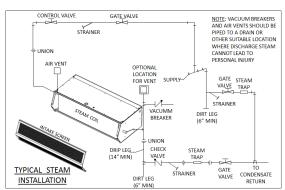


FIG. 4 (Steam Heated STD2 Unit)

TROUBLESHOOTING

PROBLEM	CAUSE	SOLUTION
NO AIR BLOWING OUT OF DISCHARGE NOZZLE	No power being supplied to the unit from the electrical power source	- Confirm power source / check if in on position
	- Circuit breaker is tripped - Blown fuses on power supply	- Reset circuit breaker - Replace fuses - Allow the motor to cool down; motor has auto reset
	- Motor overload is open or tripped	internal overload; if unit is panel equipped, press reset button on overload inside panel, or replace motor overload if overload remains tripped
	Motor contactor / relay defective (if applicable) Failed switch	Check voltage to coil; check contacts to see if they are pulling in Replace or repair limit switch
MOTOR IS RUNNING BUT FANS ARE NOT SPINNING	- Loose or broken coupling (belt drive)	- Replace or tighten coupling
	Loose set screws on wheel hubsFan spinning inside fan housingBroken fan hub	- Tighten set screws on motor shaft flats - Tighten fan on shaft or replace fan - Replace fan wheels
ELECTRICAL		
CONTROLS NOT WORKING WHEN DOOR IS OPEN	- Switch is in off position	- Turn unit's switch to the on position
	- Door limit switch is not operating	- Repair or replace door limit switch
UNIT WILL NOT TURN	- Door limit switch is permanently	- Position the door switch in a manner that turns off the
OFF	closed or energized	unit when the door closes and turns on the unit when
0.1	•	the door opens. Only light pressure required.
LOW AIR FLOW	- Discharge air vanes out of	- Adjust vanes to proper position
	adjustment - Obstruction on intake or discharge	(Refer to Start-Up Section in this manual) - Remove obstruction or move air curtain
	•	- Switch power leads to correct polarity
	- Power leads out of polarity	(3 phase models only)
	- Blower motor rotating below normal speed	- Apply proper voltage per unit requirement (see unit label) / Adjust adjustable motor speed knob (if applicable)
	- Fan rubbing against housing	- Free fan from housing
	- Blower wheels clogged with dirt	- Clean and remove dirt from blower wheels
EXCESSIVE AIR VELOCITY AT DOOR OPENING	- Nozzle out of adjustment and not angled far out enough (BD only)	- Adjust nozzle angle to outside
	- Air temperature too cold	- Add auxiliary heat to overcome wind chill
	- Air stream pushing air outside of the building	- Adjust discharge angle back into building
AIR NOT HITTING THE FLOOR	- Low air velocity	- Adjust vanes to proper position or check installation height (Refer to Start-Up Section in this manual)
	- Obstruction in the direction of air flow	- Remove obstruction or move air curtain (Move out 3/8" for every 1" up from the door)
	- Negative building pressure	- Provide a make-up air system to relieve negative building pressure
UNEVEN AIR	Shaft rotating inside fan One motor not functioning	- Replace fan or tighten fan on shaft - Replace or repair motor
EXCESSIVE NOISE AND OR VIBRATION	- Loose or broken coupling (belt drive)	- Replace or tighten coupling
	- Loose set screws on wheel hubs	- Tighten set screws on motor shaft flats
	- Fan spinning inside fan housing	- Tighten fan on shaft or replace fan
	- Broken fan hub	- Replace fan wheels
	- Bearing end caps worn	- Replace Bearing end caps
	- Damaged blower wheel - Bearing end caps worn	- Replace Blower Wheel - Replace Bearing end caps
	- Pillow block bearings make noise	- Replace Bearing end caps - Grease Bearing
	- Balancing clips missing	- Replace Blower Wheel

TROUBLESHOOTING MOTOR

To determine if the motor is in good operating condition, compare measured motor resistance at the motor terminals to the values shown below.

	MARS MOTOR RESISTANCE READINGS											
	Single Phase Motors											
mars									MOTOR WIRES OR TERMINAL (T) OHM READINGS			
			osphere is							HIGH SPEED (1750)	MEDIUM SPEED (1650)	LOW SPEED (1450)
Applicable Air Curtain Series	Mars Part #	Manufacturer Part #	Brand	Motor Rating	НР	Voltage	Phase	Capacitor Rating	Motor Frame	Black Motor Wire & White Motor Wire	-	-
	03-001	7190-1682	Fasco	Nema 1	1/6	115	1	5 μF 370Vac	-	11.5	-	-
	03-002	7190-1903	Fasco	Nema 1	1/6	115	1	5 μF 370Vac	-	8.4	-	-
LPV2, LPN2	03-003	7190-1825	Fasco	Nema 1	1/6	230	1	4 μF 440Vac	-	64	-	-
	03-004	7190-1904	Fasco	Nema 1	1/6	230	1	6 μF 370Vac	-	44.6	-	-
	03-124	7190-3307	Fasco	Nema 1	1/6	115/230	1	10 μF 370Vac	-	8.2/36	-	-
Amulianhla	03-124	K33NVDHJ-1446	US	Nema 1	1/6	115/230	1	10 μF 370Vac	-	8.1/32	- \A/bito BActor \A/ino (T1)	- NA/hita Nastau NA/iua /T1\
Applicable Air Curtain Series	Mars Part #	Manufacturer Part #	Brand	Motor Rating	НР	Voltage	Phase	Capacitor Rating	Motor Frame	White Motor Wire (T1) & Black Motor Wire (T3)	White Motor Wire (T1) & Black Motor Wire (T5)	White Motor Wire (T1) & Black Motor Wire (T2)
	03-010	34G928X169	Baldor	Washdown (IP54)	1/2	115	1	-	56Z	1.2	-	-
	03-010	34G928X169	Baldor	Washdown (IP54)	1/2	208/230	1	-	56Z	4.6	-	-
1	03-005	7124-1175	Genteq	Nema 1	1/2	115	1	7.5 μF 370Vac	48	2.6	3.8	5.2
STD2, N2,	03-006	7124-1560	Genteq	Nema 1	1/2	208/230	1	10 μF 370Vac	48	9.9	15.9	22.5
PH10, QP10	03-007	48S17T439	Marathon	Nema 1	1/2	277	1	-	48Z	7.7	-	-
	03-005	K055PWM1736C13H	Nidec	Nema 1	1/2	115	1	10 μF 370Vac	48Y	2.1	3.7	5.2
	03-005	K055PWM1736C13H	US	Nema 1	1/2	115	1	10 μF 370Vac	48Y	5.3	3.7	5.4
	03-006	K55HXPNA-2845	US	Nema 1	1/2	208/230	1	10 μF 370Vac	48Y	8.7	18.2	24.2
Applicable Air Curtain Series	Mars Part #	Manufacturer Part #	Brand	Motor Rating	НР	Voltage	Phase	Capacitor Rating	Motor Frame	White Motor Wire (T1) & Black Motor Wire (T2)	White Motor Wire (T1) & Black Motor Wire (T3)	-
Series	03-021	35T276R025G1	Baldor	Washdown (IP54)	1	115	1	-	56Z	0.7	-	-
	03-015-Baldor	35M316S174	Baldor	Nema 1	1	115	1	-	56Z	0.6		-
	03-015-Baldor	35M316S174	Baldor	Nema 1	1	208/230	1	-	56Z	2.2		-
	03-021	35T276R025G1	Baldor	Washdown (IP54)	1	208/230	1		56Z	2.8		
HV2, NH2,	03-014	7124-0985	Genteq	Nema 1	1	115	1	50 μF 370Vac	56	1.6	2.4	
PH12	03-015	7124-1096	Genteq	Nema 1	1	208/230	1	30 μF 370Vac	56	6.5	9.2	-
	03-015	711 1050	Nidec	Nema 1	1	208/230	1	20 μF 370Vac	48Y	4.3	6.5	-
	03-014	K55BWJZB-2362	US	Nema 1	1	115	1	20 μF 370Vac	48Y	1	2.1	-
	03-015	-	US	Nema 1	1	208/230	1	20 μF 370Vac	48Y	3.2	6.3	
	03 013		03	Wellia 1	_			se Motor		5.2	0.5	
						IIIIe	e Fila	se Motor	3			
Applicable Air Curtain Series	Mars Part #	Manufacturer Part #	Brand	Motor Rating	НР	Voltage	Phase	Motor Fra	ame	Black Motor Wire (L1) &	AD WIRE OHM READING Black Motor Wire (L1) &	Red Motor Wire (L2) &
	03-008	P55YYDHB-1527	US	Noma 1	1/2	208-230	3	48		Red Motor Wire (L2) 16.1	White Motor Wire (L3) 16.1	White Motor Wire (L3) 16.1
STD2, N2,	03-008	P55YYDHB-1527 P55YYDHB-1527	US	Nema 1 Nema 1	1/2	460	3	48		63.6	63.6	63.6
PH10, QP10	03-008				1/2		3	48			136	136
 	03-009	48T17T135 56T17T5541	Marathon Marathon	Nema 1 Nema 1	1/2	575 208-230	3	56Z		136 4.3	4.3	4.3
	03-017	56T17T5541	Marathon		1	460	3	56Z		16.5	16.5	16.5
HV2, NH2,	03-017	56T17T5544	Marathon		1	575	3	56Z 56Z		26.6	26.6	26.6
PH12	03-018	35N127S902	Baldor	Washdown (IP54)	1	208-230	3			5.1	5.1	5.1
	03-022	35N127S902 35N127S902	Baldor	Washdown (IP54)	1	460	3	56Z 56Z		19.8	19.8	19.8
	03-022	165716	Century	Nema 1	3	208-230	3	U56Y		1.5	1.5	1.5
EP2	03-026	165716	Century	Nema 1	3	460	3			5.7	5.7	5.7
	03-026	P63TYFMJ-1687	US	Nema 1	3	208-230	3	U56Y 56HZ		1.2	1.2	1.2
	03-026				3	460	3					
	03-026	P63TYFMJ-1687 35E92Y26	US Baldor	Nema 1 Nema 1	3	575	3	56HZ 56Z		9.2	4.4 9.2	9.2
WMI	03-028	35E92Y26 36H110-2211G1	Baldor	Nema 1	1,2,3	208-230	3	184Z		3.5	3.5	3.5
	03-110	36H110-2211G1	Baldor	Nema 1	1,2,3	460	3	184Z		13.5	13.5	13.5
	03-110	37F932W828G1	Baldor	Nema 1	5	230	3	215YZ		0.7	0.7	0.7
	03-055	37F932W828G1	Baldor	Nema 1	5	460	3	21512		2.4	2.4	2.4
WMH	03-055	37F909X889G1	Baldor	Nema 1	7	230	3	21512		0.6	0.6	0.6
	03-046	37F909X889G1 37F909X889G1	Baldor	Nema 1	7	460	3	21512		1.6	1.6	1.6
	03-046	U639A - 215TTFC6027	Marathon	Nema 1	10	208-230	3	21512 215T		0.4	0.4	0.4
BD	03-033		Marathon	Nema 1	10	460	3	215T		1.2	1.2	1.2
							3					
	03-074	GT1128A 170118.60	Marathon	Nema 1	25	575	3	284TS		0.5	0.5	0.5

WARRANTY

Mars' warranty coverage, period, extent, and limitations apply to the product only. It does not apply to labor. Mars warrants that the Mars product 1) is free from defects in materials and workmanship, and 2) conforms to Mars' published specifications. The warranty period for Mars products (except for heated models, custom models, or WMI, WMH and BD models) is a five (5) year period commencing on the date of shipment. The warranty for heated models is an eighteen (18) month period, the warranty for custom models and for accessories is a twelve (12) month period, and the warranty for WMI, WMH, and BD models is a twelve (12) month period. The date on the customer's invoice is the date of shipment unless Mars or your reseller informs you and Mars otherwise. Mars will provide free replacement of any part that fails as a result of a defect in material or workmanship. manufacturer's Changes operational specification parameters that differ from those provided on the original purchase order are not covered. Mars products are inspected and tested before packaging and are shipped in working condition. The warranty for Mars products only covers free-of-charge replacement of failed parts. The warranty does not cover labor and transportation expenses that may be required to deliver and to install replacement parts. Because in many instances it is impossible to determine the cause of failure, the customer may be responsible for transportation charges associated with replacement of failed part. Mars does not warrant uninterrupted or error-free operation of Mars product. Under no circumstance is Mars liable for any of the following: 1) third-party claims against you for damages, 2) special, incidental, or indirect damages, or 3) any economic consequential damages (including lost profits and savings), regardless of whether Mars, its suppliers, or its resellers were informed of the possibility of damages. The warranty does not cover repair or exchange of Mars products resulting from misuse, accidental damage, modification, unsuitable physical or operating environment, improper maintenance or installation by customer, or failure caused by a product for which Mars is not responsible. The warranty does not cover damages caused by mishandling during transportation. The warranty is voided by removal or alteration of Mars product or parts identification labels, and by improper installation of product and resulting non-compliance with federal, state, and local codes and regulations. Additionally, Mars reserves the right to void the warranty for non-payment of invoice.

CONTACT FACTORY FOR COMPLETE PARTS LIST FOR ALL MODELS.

KEEP THIS MANUAL FOR YOUR RECORDS.

Model Number:	
Serial Number:	
Date Purchased:	
Dealer Purchased From:	



atmosphere is everything

14716 S. Broadway St., Gardena, CA 90248 (310) 532–1555 ● (800) 421-1266 Fax: (310) 324-3030

Please go to our website at www.marsair.com for a downloadable version of this document.